

Operations

Basis of Charge	Unit of Charge	2016/17 Charge	2017/18 Charge	Year on Year Variance	VAT
		£	£	%	

HIRE CHARGES FOR HERTFORD THEATRE

WEEKDAYS Auditorium am (9am to 1pm)	Discretionary	264.00	264.00	0.00%	E
WEEKDAYS Auditorium am per hour	Discretionary	66.00	66.00	0.00%	E
WEEKDAYS Auditorium pm (1pm to 6pm)	Discretionary	405.00	405.00	0.00%	E
WEEKDAYS Auditorium pm per hour	Discretionary	81.00	81.00	0.00%	E
WEEKDAYS Auditorium Evening (6pm to midnight)	Discretionary	546.00	546.00	0.00%	E
WEEKDAYS Auditorium Evening per hour	Discretionary	91.00	91.00	0.00%	E
WEEKDAYS Auditorium 9am-6pm (discounted rate)	Discretionary	569.00	569.00	0.00%	E
WEEKDAYS Auditorium 1pm-midnight (discounted rate)	Discretionary	801.00	801.00	0.00%	E
WEEKDAYS Auditorium 9am-midnight (discounted rate)	Discretionary	1,015.00	1,015.00	0.00%	E
WEEKDAYS Studio am (9am to 1pm)	Discretionary	100.00	100.00	0.00%	E
WEEKDAYS Studio am per hour	Discretionary	25.00	25.00	0.00%	E
WEEKDAYS Studio pm (1pm to 6pm)	Discretionary	125.00	125.00	0.00%	E
WEEKDAYS Studio pm per hour	Discretionary	25.00	25.00	0.00%	E
WEEKDAYS Studio Evening (6pm to midnight)	Discretionary	150.00	150.00	0.00%	E
WEEKDAYS Studio Evening per hour	Discretionary	25.00	25.00	0.00%	E
WEEKDAYS Studio 9am-6pm (discounted rate)	Discretionary	200.00	200.00	0.00%	E
WEEKDAYS Studio 1pm-midnight (discounted rate)	Discretionary	250.00	250.00	0.00%	E
WEEKDAYS Studio 9am-midnight (discounted rate)	Discretionary	350.00	350.00	0.00%	E
WEEKDAYS River Room am (9am to 1pm)	Discretionary	100.00	100.00	0.00%	E
WEEKDAYS River Room am per hour	Discretionary	25.00	25.00	0.00%	E
WEEKDAYS River Room pm (1pm to 6pm)	Discretionary	125.00	125.00	0.00%	E
WEEKDAYS River Room pm per hour	Discretionary	25.00	25.00	0.00%	E
WEEKDAYS River Room Evening (6pm to midnight)	Discretionary	150.00	150.00	0.00%	E
WEEKDAYS River Room Evening per hour	Discretionary	25.00	25.00	0.00%	E
WEEKDAYS River Room 9am-6pm (discounted rate)	Discretionary	200.00	200.00	0.00%	E
WEEKDAYS River Room 1pm-midnight (discounted rate)	Discretionary	250.00	250.00	0.00%	E
WEEKDAYS River Room 9am-midnight (discounted rate)	Discretionary	350.00	350.00	0.00%	E
WEEKDAYS Foyer am (9am to 1pm)	Discretionary	100.00	100.00	0.00%	E
WEEKDAYS Foyer am per hour	Discretionary	25.00	25.00	0.00%	E
WEEKDAYS Foyer pm (1pm to 6pm)	Discretionary	125.00	125.00	0.00%	E
WEEKDAYS Foyer pm per hour	Discretionary	25.00	25.00	0.00%	E
WEEKDAYS Foyer Evening (6pm to midnight)	Discretionary	150.00	150.00	0.00%	E
WEEKDAYS Foyer Evening per hour	Discretionary	25.00	25.00	0.00%	E

Operations

	Basis of Charge	Unit of Charge	2016/17 Charge	2017/18 Charge	Year on Year Variance	VAT
			£	£	%	
WEEKENDS AND BANK HOLIDAYS Auditorium am (9am to 1pm)	Discretionary		324.00	324.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Auditorium am per hour	Discretionary		81.00	81.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Auditorium pm (1pm to 6pm)	Discretionary		455.00	455.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Auditorium pm per hour	Discretionary		91.00	91.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Auditorium Evening (6pm to midnight)	Discretionary		780.00	780.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Auditorium Evening per hour	Discretionary		130.00	130.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Auditorium 9am-6pm (discounted rate)	Discretionary		679.00	679.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Auditorium 1pm-midnight (discounted rate)	Discretionary		1,085.00	1,085.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Auditorium 9am-midnight (discounted rate)	Discretionary		1,359.00	1,359.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio am (9am to 1pm)	Discretionary		100.00	100.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio am per hour	Discretionary		25.00	25.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio pm (1pm to 6pm)	Discretionary		125.00	125.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio pm per hour	Discretionary		25.00	25.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio Evening (6pm to midnight)	Discretionary		150.00	150.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio Evening per hour	Discretionary		25.00	25.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio 9am-6pm (discounted rate)	Discretionary		200.00	200.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio 1pm-midnight (discounted rate)	Discretionary		250.00	250.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Studio 9am-midnight (discounted rate)	Discretionary		350.00	350.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room am (9am to 1pm)	Discretionary		100.00	100.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room am per hour	Discretionary		25.00	25.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room pm (1pm to 6pm)	Discretionary		125.00	125.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room pm per hour	Discretionary		25.00	25.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room Evening (6pm to midnight)	Discretionary		150.00	150.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room Evening per hour	Discretionary		25.00	25.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room 9am-6pm (discounted rate)	Discretionary		200.00	200.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room 1pm-midnight (discounted rate)	Discretionary		250.00	250.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS River Room 9am-midnight (discounted rate)	Discretionary		350.00	350.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Foyer am (9am to 1pm)	Discretionary		100.00	100.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Foyer am per hour	Discretionary		25.00	25.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Foyer pm (1pm to 6pm)	Discretionary		125.00	125.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Foyer pm per hour	Discretionary		25.00	25.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Foyer Evening (6pm to midnight)	Discretionary		150.00	150.00	0.00%	E
WEEKENDS AND BANK HOLIDAYS Foyer Evening per hour	Discretionary		25.00	25.00	0.00%	E
WEEKLY Auditorium Mon - Sunday (amateur)	Discretionary		5,375.00	5,375.00	0.00%	E

Operations

	Basis of Charge	Unit of Charge	2016/17 Charge	2017/18 Charge	Year on Year Variance	VAT
			£	£	%	
WEEKLY Auditorium Mon - Sunday (professional)	Discretionary		6,750.00	6,750.00	0.00%	E
WEEKLY Studio Mon - Sunday	Discretionary		2,150.00	2,150.00	0.00%	E
WEEKLY River Room Mon - Sunday	Discretionary		2,150.00	2,150.00	0.00%	E
Concert Grand Piano	Discretionary	per 3 hours	135.00	135.00	0.00%	S
Piano Tuning	Discretionary		70.00	70.00	0.00%	S
Electric Piano	Discretionary		40.00	40.00	0.00%	S
LCD Projector & Screen	Discretionary		55.00	55.00	0.00%	S
Portable PA Unit	Discretionary		50.00	50.00	0.00%	S
Radio Mic	Discretionary		30.00	30.00	0.00%	S
Hand Radio Mic	Discretionary		5.50	5.50	0.00%	S
Cinema - Adults	Discretionary		5.83	5.83	0.00%	S
Cinema - Concessions	Discretionary		4.17	4.17	0.00%	S

Parking

Off Street Resident Season Ticket - Port Vale	Statutory		229.17	229.17	0.00%	S
Off Street Resident Season Ticket - Crown Terrace	Discretionary		1,026.00	1,026.00	0.00%	S
Off Street Resident Season Ticket - Baldock Street - Ware	Statutory		800.83	800.83	0.00%	S
Off Street Business Permit - Charrington's House BS Long Stay	Discretionary		693.00	1,030.54	48.71%	
On Street Resident Season Ticket - 1st Permit	Cost Recovery		36.00	36.00	0.00%	n/a
On Street Resident Season Ticket - 2nd Permit	Cost Recovery		72.00	72.00	0.00%	n/a
On Street Resident Season Ticket - 3rd Permit (only available where possible in B1 (Stansted Rd, BS), B2 (Dunmow Rd, BS), B3 (Windhill BS), B7 Chantry BS), W2 (Coronation Rd Ware))	Cost Recovery		72.00	72.00	0.00%	n/a
On Street Resident Season Ticket - Motorcycle permit	Cost Recovery		19.00	19.00	0.00%	n/a
On Street Resident Season Ticket - Contractor permit	Cost Recovery	per week	21.00	15.00	-28.57%	n/a
On Street Resident Season Ticket - Business permit	Cost Recovery	per annum	315.00	315.00	0.00%	n/a
On Street Resident Season Ticket - Carers/ Special permits (discretionary)	Cost Recovery		36.00	36.00	0.00%	n/a
On Street Resident Season Ticket - Visitors Vouchers	Cost Recovery	per hour	0.10	0.10	0.00%	n/a
On Street Resident Season Ticket - Visitors Vouchers	Cost Recovery	per hour pensioners	0.05	0.05	0.00%	n/a
On Street Resident Season Ticket - Charge for Temporary Dispensation from Parking Restrictions	Cost Recovery		15.00	15.00	0.00%	n/a
On Street Residents Parking Permits - Folly Island - 2nd Permit	Cost Recovery		55.00	55.00	0.00%	n/a
Penalty Charges issued under Regulation 9 of the General Regulations - Higher Level Penalty Charge - Paid within 21 days	Statutory	per PCN	35.00	35.00	0.00%	OS
Penalty Charges issued under Regulation 9 of the General Regulations - Higher Level Penalty Charge - Paid after 21 days	Statutory	per PCN	70.00	70.00	0.00%	OS
Penalty Charges issued under Regulation 9 of the General Regulations - Higher Level Penalty Charge - Paid after service of charge certificate	Statutory	per PCN	105.00	105.00	0.00%	OS
Penalty Charges issued under Regulation 9 of the General Regulations - Lower Level Penalty Charge - Paid within 21 days	Statutory	per PCN	25.00	25.00	0.00%	OS

Operations

	Basis of Charge	Unit of Charge	2016/17 Charge	2017/18 Charge	Year on Year Variance	VAT
			£	£	%	
Penalty Charges issued under Regulation 9 of the General Regulations - Lower Level Penalty Charge - Paid after 21 days	Statutory	per PCN	50.00	50.00	0.00%	OS
Penalty Charges issued under Regulation 9 of the General Regulations - Lower Level Penalty Charge - Paid after service of charge certificate	Statutory	per PCN	75.00	75.00	0.00%	OS
Penalty Charges issued under Regulation 10 of the General Regulations. - Higher Level Penalty Charge - Paid within 21 days	Statutory	per PCN	35.00	35.00	0.00%	OS
Penalty Charges issued under Regulation 10 of the General Regulations. - Higher Level Penalty Charge - Paid after 21 days	Statutory	per PCN	70.00	70.00	0.00%	OS
Penalty Charges issued under Regulation 10 of the General Regulations. - Higher Level Penalty Charge - Paid after service of charge certificate	Statutory	per PCN	105.00	105.00	0.00%	OS
Penalty Charges issued under Regulation 10 of the General Regulations - Lower Level Penalty Charge - Paid within 21 days	Statutory	per PCN	25.00	25.00	0.00%	OS
Penalty Charges issued under Regulation 10 of the General Regulations - Lower Level Penalty Charge - Paid after 21 days	Statutory	per PCN	50.00	50.00	0.00%	OS
Penalty Charges issued under Regulation 10 of the General Regulations - Lower Level Penalty Charge - Paid after service of charge certificate	Statutory	per PCN	75.00	75.00	0.00%	OS
Bishop's Stortford market traders' tariff - Link Road	Discretionary	per Thursday or Saturday	2.32	3.00	29.31%	S
Bishop's Stortford market traders' tariff - Northgate End	Discretionary	per Thursday or Saturday	2.32	3.00	29.31%	S
Bishop's Stortford market traders' tariff - Apton Road	Discretionary	per Thursday or Saturday	2.32	3.00	29.31%	S
Old London Road - Hertford - Market Traders	Discretionary	per day	3.00	3.00	0.00%	S
Old London Road - Hertford - Coach / Lorry tariff	Discretionary	per visit	12.50	12.50	0.00%	S

ANIMAL CONTROL

Stray dog with ID chip (unless first offence and dog is collected the same day)	Statutory	per dog	25.00	25.00	0.00%	n/a
Stray dog without ID chip	Statutory		25.00	25.00	0.00%	n/a
Stray dog collected			21.00	22.00	4.76%	n/a
Kennel Charges	Discretionary	per night	15.00	15.00	0.00%	n/a
ID chipping dogs (Ind)	Discretionary	per chip	17.50	18.33	4.74%	S
ID chipping dogs (Campaign)	Discretionary	per chip	9.17	9.17	0.00%	S
Small dead animal removal	Discretionary	per animal	34.16	35.00	2.46%	S
Assistance to third party organisations	Discretionary	per hour	29.16	30.00	2.88%	S
Provision of dog waste bag	Discretionary	per box of 5000	29.16	30.00	2.88%	S
Dog Fouling Sign	Discretionary	per sign	12.50	12.83	2.64%	S

Allotments

Allotments (25.3m ²)	Discretionary	per annum	3.50	3.60	2.86%	n/a
----------------------------------	---------------	-----------	------	------	-------	-----

Outdoor Exercise Group Activities *

Charges for personal trainers and organisations are levied to commercial organisations and individuals using EHC owned land for organised group activities where a charge is levied to participants either directly or through a membership scheme. These are ceiling prices and may be reduced at the discretion of the Head of Environmental Services for shorter time periods or where activities are undertaken in partnership with the Council in pursuit of corporate objectives relating to health and well being. These charges do not apply to the Council's own Leisure Services contractor.

Organisations - per site	Cost Recovery		1,230.00	1,260.00	2.43%	n/a
Personal Trainers - per trainer	Cost Recovery		461.25	475.00	2.98%	n/a

Operations

Basis of Charge	Unit of Charge	2016/17 Charge	2017/18 Charge	Year on Year Variance	VAT
		£	£	%	

REFUSE COLLECTION - Commercial Refuse Collection

Paid Collections (excl. HCC disposal costs)	Cost Recovery	medium	74.50	76.00	2.01%	S
Paid Collections (excl. HCC disposal costs)	Cost Recovery	large	154.00	157.00	1.95%	S
Mixed Heriditaments - charged according to the proportion of trade waste collected.	Cost Recovery		Individual charge			
Commercial Events - Cleansing / Refuse Collection	Cost Recovery	per hour	77.00	78.50	1.95%	S

REFUSE COLLECTION - Domestic Refuse Collection

Bulky Waste Collection - 1 Item	Cost Recovery	per collection	25.00	26.00	4.00%	n/a
Bulky Waste Collection - 2 Items	Cost Recovery	per collection	35.00	36.00	2.86%	n/a
Bulky Waste Collection - 3 Items	Cost Recovery	per collection	45.00	46.00	2.22%	n/a
Bulky Waste Collection - 4 Items	Cost Recovery	per collection	55.00	56.00	1.82%	n/a
Bulky Waste Collection - Load - small	Cost Recovery	per collection	65.00	66.00	1.54%	n/a
Bulky Waste Collection - Load - medium	Cost Recovery	per collection	95.00	97.00	2.11%	n/a
Bulky Waste Collection - Load - large	Cost Recovery	per collection	142.00	145.00	2.11%	n/a
Bulky Collection Cancellation Fee	Cost Recovery	per cancellation	10.00	10.00	0.00%	n/a

REFUSE COLLECTION - Other

Cleansing private land (Performance area - regular schedule)	Cost Recovery	per linear metre per annum	23.50	24.00	2.13%	S
Cleansing private land - ad hoc litter picking	Cost Recovery	per hour	74.00	75.50	2.03%	S
Abandoned Vehicles (end of life vehicles) surrendered and removed by LA	Cost Recovery	per vehicle	41.00	42.00	2.44%	S
Abandoned Vehicles (end of life vehicles) surrendered and removed by LA	Cost Recovery	per caravan	63.50	65.00	2.36%	S
Cleaning graffiti on private land (chemical cleaning only. Subject to damage waiver from land owner and site survey. Graffiti removal from private land is at the discretion of the Head of Environmental Services and will not be undertaken where there is a risk of damaging surfaces, traffic management requirements or significant health and safety implications. Individual charges may be waived at the discretion of the Head of Environmental Services as part of campaigns or in the interests of preventing or discouraging significant levels of crime and disorder)	Cost Recovery	per m ²	55.00	55.00	0.00%	n/a
Cleaning graffiti - small items	Cost Recovery	per item	32.50	33.00	1.54%	n/a

REFUSE COLLECTION - Clinical

Charge per site	Statutory	per visit (max 26)	14.50	15.00	3.45%	S
Sharps containers	Statutory	per container	8.50	9.00	5.88%	S
Sacks - trade (infectious waste)	Statutory	per sack	5.20	5.75	10.58%	S
Sacks - domestic (infectious waste)	Statutory	per sack	0.90	1.25	38.88%	n/a
Sacks - trade (Offensive waste)	Statutory	per sack	3.00	3.55	18.33%	S
Sacks - domestic (Offensive waste)	Statutory	per sack	0.70	1.25	78.57%	n/a
Extra Sacks delivery charge	Statutory	per occasion	25.50	26.00	1.96%	n/a

COMMERCIAL WASTE

Operations

Basis of Charge	Unit of Charge	2016/17 Charge	2017/18 Charge	Year on Year Variance	VAT
		£	£	%	

Note: The below are 'ceiling' prices and subject to the discretion of the Head of Environmental Services. For these commercial waste collection services the minimum contract period is 3 months. A minimum of 3 months notice must be given by the customer to cancel the contract. In the event of the customer cancelling the contract or the Council terminating the contract for non-payment, no refund will be given for the service not supplied during the notice period

Commercial Waste Collection Services - sacks	Statutory	per 50	89.00	91.00	2.25%	E
Commercial Waste Collection Services - 240 litres	Statutory	per bin per annum	401.00	410.00	2.24%	E
Commercial Waste Collection Services - 340 litres	Statutory	per bin per annum	461.00	470.00	1.95%	E
Commercial Waste Collection Services - 660 litres	Statutory	per bin per annum	783.00	801.00	2.30%	E
Commercial Waste Collection Services - 1,100 litres	Statutory	per bin per annum	984.00	1,004.00	2.03%	E
Prescribed Waste Collection Service - Sacks	Statutory	per 50	51.00	52.00	1.96%	E
Prescribed Waste Collection Service - 240 litres	Statutory	per bin per annum	298.00	304.00	2.01%	E
Prescribed Waste Collection Service - 340 litres	Statutory	per bin per annum	318.00	325.00	2.20%	E
Prescribed Waste Collection Service - 660 litres	Statutory	per bin per annum	533.00	544.00	2.06%	E
Prescribed Waste Collection Service - 1,100 litres	Statutory	per bin per annum	577.00	589.00	2.08%	E
Prescribed Waste for Educational Establishments - Sacks	Statutory	per 50	51.00	52.00	1.96%	E
Prescribed Waste for Educational Establishments - 240 litres	Statutory	per bin per annum	270.00	276.00	2.22%	E
Prescribed Waste for Educational Establishments - 340 litres	Statutory	per bin per annum	302.00	308.00	1.99%	E
Prescribed Waste for Educational Establishments - 660 litres	Statutory	per bin per annum	493.00	503.00	2.03%	E
Prescribed Waste for Educational Establishments - 1,100 litres	Statutory	per bin per annum	533.00	544.00	2.06%	E
Bin removal & re-delivery charge following non-payment	Statutory	per occasion	25.50	26.00	1.96%	E
Extra sacks delivery charge	Statutory	per occasion	25.50	26.00	1.96%	E

PEST CONTROL

Payment for domestic premises is to be made by card at the time of booking. Cash/cheque payments are only to be offered if resident is unable to pay by card. Payment at the time of treatment is to be discouraged. This is due to the high cost of handling cash and cheque payments.

Commercial Premises - Rats & Mice	Discretionary	per hour or part hour	62.00	64.00	3.23%	S
Commercial Premises - Contract service available	Discretionary	per annum	individual price	individual price	n/a	S
Commercial Premises - Wasps	Discretionary	one nest job	51.50	53.00	2.91%	S
Commercial Premises - Ants	Discretionary	one nest job	51.50	53.00	2.91%	S
Commercial Premises - Additional nests	Discretionary	per add. nest	17.50	18.00	2.86%	S
Commercial Premises - Bed Bugs	Discretionary	per hour or part hour	62.00	64.00	3.23%	S
Commercial Premises - Fleas	Discretionary	per hour or part hour	62.00	64.00	3.23%	S
Commercial Premises - Cockroaches	Discretionary	per hour or part hour	62.00	64.00	3.23%	S
Commercial Premises - Squirrels	Discretionary	per hour or part hour	62.00	64.00	3.23%	S
Commercial Premises - Cluster Fly Infestation	Discretionary	per hour or part hour	62.00	64.00	3.23%	S
Commercial Premises - Visit for Advice ONLY	Discretionary	per hour	62.00	64.00	3.23%	S
Commercial Premises - Visit for Advice ONLY	Discretionary	per half hour	-	32.00	100.00%	S

Operations

	Basis of Charge	Unit of Charge	2016/17 Charge	2017/18 Charge	Year on Year Variance	VAT
			£	£	%	
Commercial Premises - Servicing of electronic fly killers	Discretionary	per annum	individual price	individual price	n/a	S
Commercial Premises - Sale of electronic fly killers	Discretionary	per unit	individual price	individual price	n/a	S
Commercial Premises - Pigeon / Bird Proofing	Discretionary	per job	individual price	individual price	n/a	S
Commercial Premises - Installation of air vent covers, proofing small holes	Discretionary	per job	individual price	individual price	n/a	S
Commercial Premises - Installation of bristle strips	Discretionary	per job	individual price	individual price	n/a	S
Commercial Premises - Supply and fit insect screens	Discretionary	per job	individual price	individual price	n/a	S
Domestic Premises - Rats A call out charge of £25 per job will be levied irrespective of whether rats are found. A 'job' can include up to 3 visits included in the call out price. No charge is recoverable where rats are reported in public places.	Discretionary	per job	50.00	50.00	0.00%	S
Domestic Premises - Mice	Discretionary	per job	50.00	50.00	0.00%	S
Domestic Premises - Wasps	Discretionary	one nest job	45.83	50.00	9.10%	S
Domestic Premises - Ants	Discretionary	one nest job	45.83	50.00	9.10%	S
Domestic Premises - Additional nests	Discretionary	per add. nest	17.50	18.33	4.74%	S
Domestic Premises - Cluster Fly Infestation	Discretionary	one job (up to 3 visits)	62.00	63.33	2.15%	S
Domestic Premises - Bed Bugs	Discretionary	one job (up to 3 visits)	170.84	175.00	2.44%	S
Domestic Premises - Bed Bugs	Discretionary	additional visits	61.93	63.33	2.26%	S
Domestic Premises - Squirrels	Discretionary	per job	79.44	83.33	4.90%	S
Domestic Premises - Fleas	Discretionary	per hour	83.33	83.33	0.00%	S
Domestic Premises - Cockroaches	Discretionary	per hour	50.00	50.00	0.00%	S
Domestic Premises - Visit for Advice ONLY	Discretionary	per half hour	21.60	25.00	15.74%	S
Domestic Premises - Return Visit Charge (rats & mice)	Discretionary	per job	61.93	63.33	2.26%	S
Domestic Premises - Installation of air vent covers, proofing small holes	Discretionary	per job	individual price	individual price		S
Domestic Premises - Installation of bristle strips	Discretionary	per job	individual price	individual price		S
Domestic Premises - Additional charge for a smoke test in drain (rodents)	Discretionary	per occasion	50.00	50.00	0.00%	S
Concessionary fee for residents in receipt of income related benefit - waived in cases of hardship at the discretion of the Head of Environmental Services	Discretionary	per job	12.50	15.00	20.00%	S

Markets

Hertford - Standard pitch 3m x 2.1m (10' x 7')	Discretionary	per pitch	21.80	21.80	0.00%	
Hertford - Casual Trader pitch 3m x 2.1m (10' x 7')	Discretionary	per pitch	26.00	26.00	0.00%	
Hertford - Additional space	Discretionary	per 0.3m (per sq ft)	1.20	1.20	0.00%	
Ware - Standard pitch 3m x 2.1m (10' x 7') Where five consecutive weeks are taken, the fifth week will be free.	Discretionary	per pitch	14.00	14.00	0.00%	E
Ware - Casual Trader pitch 3m x 2.1m (10' x 7')	Discretionary	per pitch	15.60	15.60	0.00%	E
Ware - Additional space	Discretionary	per 0.3m (per sq ft)	1.20	1.20	0.00%	E
Charity Stall - Any Market	Discretionary		10.90	10.90	0.00%	E
Electricity Fee Charges	Cost Recovery	per stall per day	3.10	3.20	3.22%	n/a

Operations

	Basis of Charge	Unit of Charge	2016/17 Charge	2017/18 Charge	Year on Year Variance	VAT
			£	£	%	
Market Licence - Commercial - up to 10 stalls	Discretionary		32.80	33.60	2.44%	n/a
Market Licence - Commercial - up to 11 - 30 stalls	Discretionary		54.90	56.30	2.55%	n/a
Market Licence - Commercial - up to 31plus stalls	Discretionary		114.25	117.20	2.58%	n/a
Market Licence - Charity	Discretionary		22.65	23.20	2.43%	n/a
Farmers Markets - Village	Discretionary		112.45	120.00	6.71%	E
Farmers Markets - Hertford (own stall)	Discretionary		23.55	-	-100.00%	E
Farmers Markets - Hertford (East Herts stall)	Discretionary		27.70	28.00	1.08%	E
Farmers Markets - Jackson Square	Discretionary	per quarter	1,511.90	1,550.00	2.52%	E